



Tel: (877) 410-0167 x 2 | P.O. Box 51280 | Colorado Springs, CO 80949-1280 | www.AmCoBi.com

Date: March 3, 2025
To: Highlands Mead Metro District
From: American Conservation & Billing Solutions, Inc. (AmCoBi)
Re: Quarterly Billing Provider Change

Dear Resident,

Highlands-Mead Metro District has selected AmCoBi to provide quarterly billing services to its residents. Effective April 2025, you will begin to receive your quarterly bill from AmCoBi.

We offer several convenient payment options, as detailed below:

Pay Online at pay.AmCoBi.com

Pay by Phone at 1-877-410-0167 x 3

Pay by Email or Text by replying to received message from Payment Portal

Pay by Check –payable to *Highlands Mead Metro District PO Box 51280, Colorado Springs CO 80949*

eBill & ePay

AmCoBi's **eBill** service allows residents to enroll and receive an e-mail message every quarter with a URL link to a copy (PDF) of your utility bill. eBill also stores a history of previous utility bills.

AmCoBi's **ePay** service allows you to pay your bill online with a credit card, debit card, or automatic withdrawal from your checking/savings account (ACH). Debit and credit cards have a processing fee of 2.95%, charged by Paymentus, the payment processing provider.

To enroll in **eBill** or **ePay**:

1. Point your Web browser to: www.AmCoBi.com
2. Select the "Pay Online" link on the home page
3. Follow the instructions

Client Care Team

Our Client Care Team will answer questions or assist with any issues that arise. We are available Monday - Friday, from 8:00am - 5:00pm. Contact us by phone or e-mail:

Toll-free: (877) 410-0167 x2

E-mail: ClientCare@AmCoBi.com

District Management Team

Public Alliance is the new District Management provider. Please contact their team with any general questions about Highlands-Mead Metro District at 720-213-6621 or highlands-mead@publicalliancellc.com

Our goal is to provide excellent customer service and we value feedback and suggestions. Let us know how we can best assist you.

Kind regards,
The Client Care Team

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